Cisdem Data Recovery Tutorial

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I. About Cisdem Data Recovery

Cisdem Data Recovery is designed to help you to recover and restore your lost data, including videos, music, documents, archives, photos, and more. This app is so powerful that it's able to get back your lost data in many data loss situations.
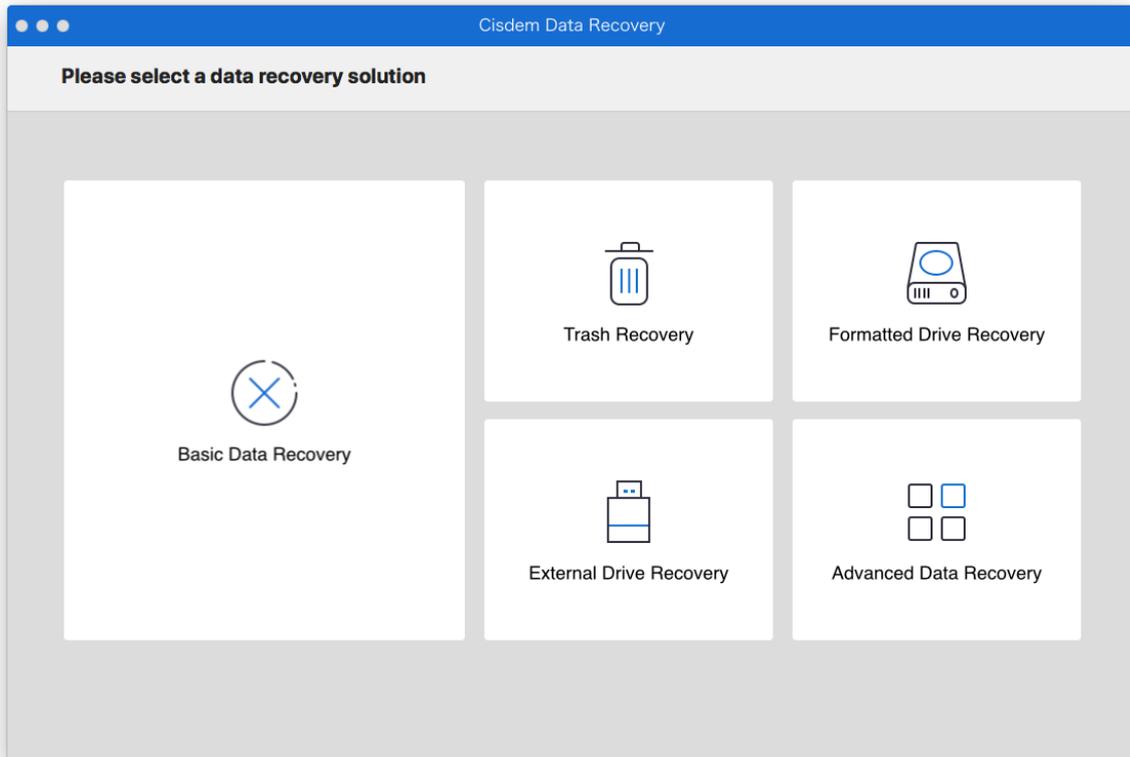
II. Activating this Application

Cisdem Data Recovery is available on our official website, you can download it at http://www.cisdem.com/download/cisdem-datarecovery.dmg. Once you have downloaded it to your computer, please double-click the DMG file to initiate the installation. In the Finder window that appears, you're able to move the app icon to Applications folder.

Activating Cisdem Data Recovery is a fairly easy task. You just need to launch the app first, tap on the "Help" on the menu bar, and select the "Register Cisdem Data Recovery" from the list. Once the registration window shows on the screen, you have to copy-n-paste your registration code into the "Keycode" box, and then click "Register" button to confirm everything.
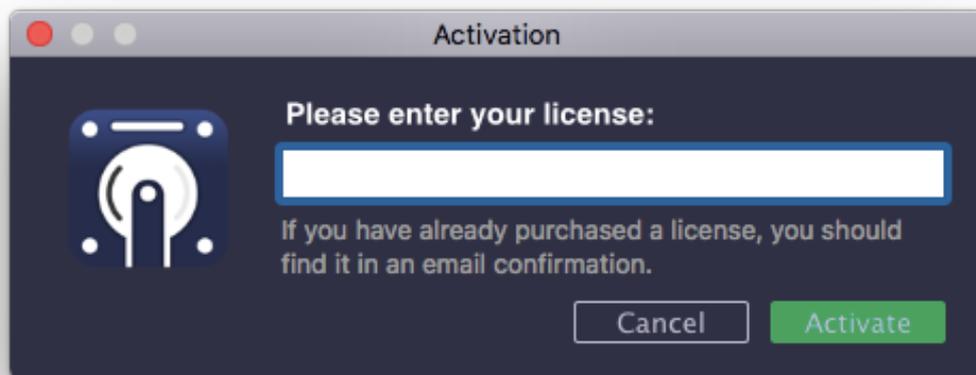
III. Application Operating

There are 5 recovery methods in Cisdem Data Recovery – Basic Data Recovery, Trash Recovery, Formatted Drive Recovery, External Drive Recovery, and Advanced Data Recovery.

i. Recovery Methods
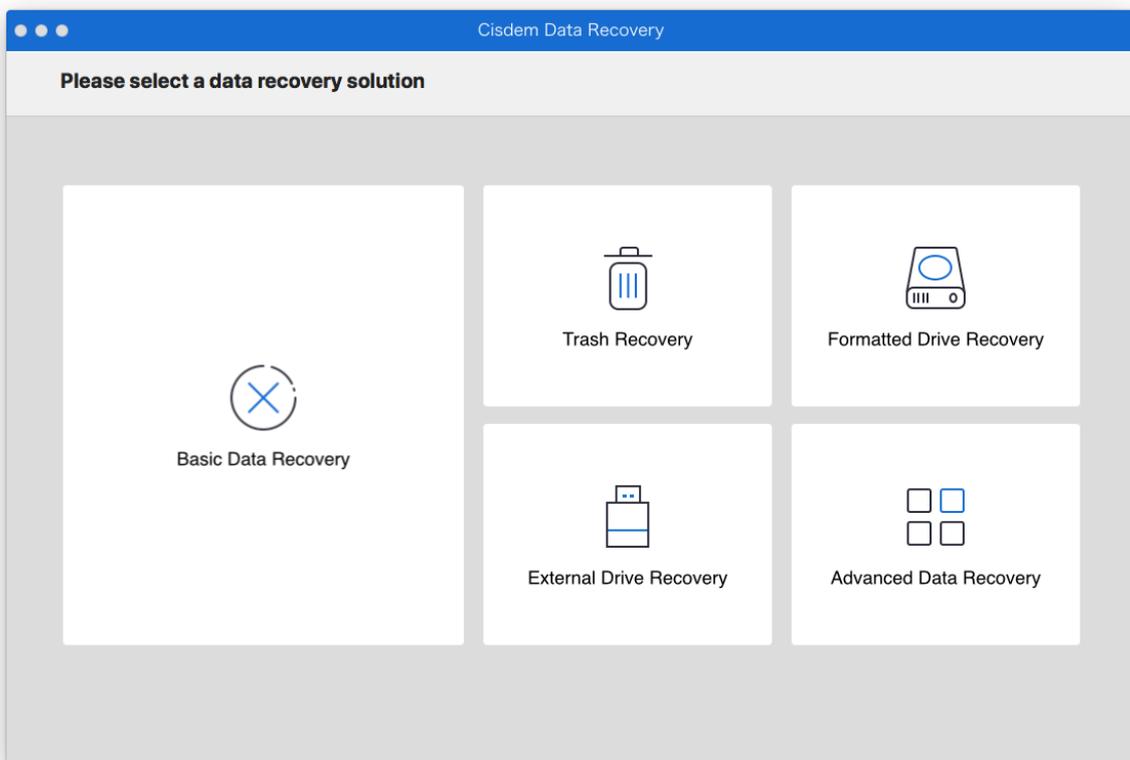
Basic Data Recovery

Scenario: Files have been lost for a while; System Crash; OS upgrade/reinstallation; factory reset etc.

File Type: Document, Photo, Video, and Audio.

Trash Recovery

Scenario: Files have been deleted recently; Accidentally emptied Trash;

File Type: Not file type limited; Recover files with metadata.

Formatted Drive Recovery

Scenario: Formatted Drives

File Type: Document, Photo, Audio, Video, Archive, and Other. 200+ formats in total.

External Drive Recovery

Scenario: Data loss on Memory Card, USB Flash Drive, External Drive, Removable Device.

File Type: Document, Photo, Audio, Video, Archive, and Other. 200+ formats in total.

Advanced Data Recovery

Scenario: Work for all data loss scenarios.

File Type: Document, Photo, Audio, Video, Archive, and Other. 200+ formats in total.

ii. Perform Data Recovery

1. According to your data loss situation, you can choose the recovery.
2. After choosing a recovery method, a list of all storage devices (disk, volume, image etc.) connected to your computer would show up. You now need to find the one that you want to recover files from, and then highlight it.
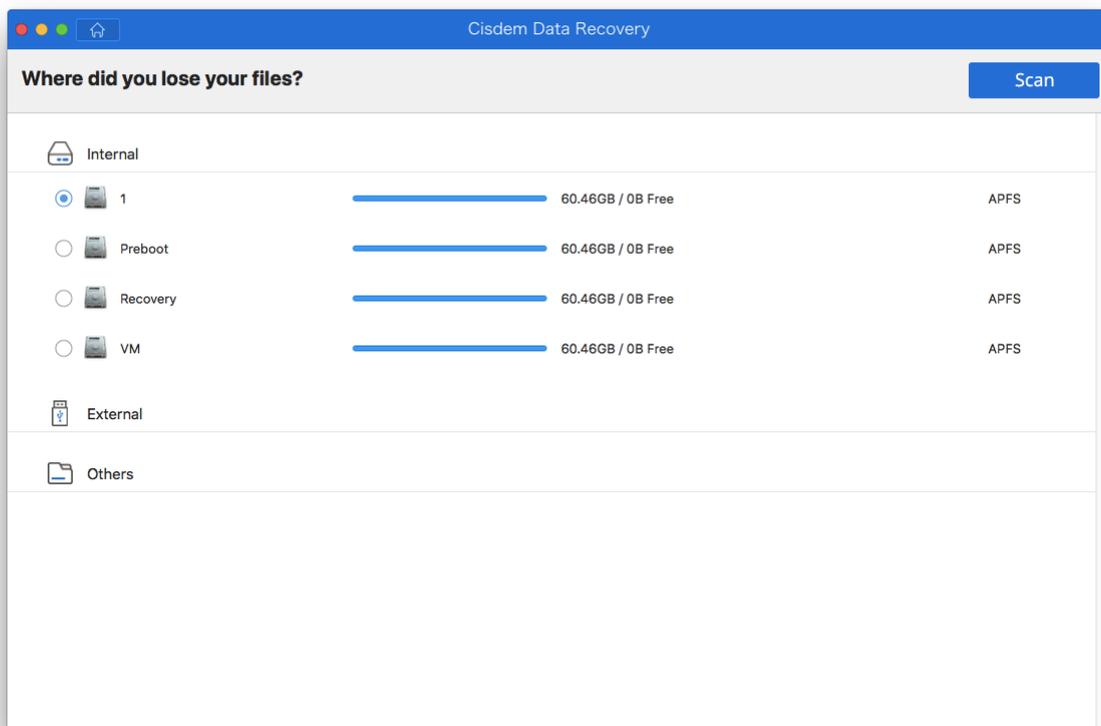
3. Click "Scan" button to start scanning.

iii. Preview

1. When scanning is finished, all files found are properly displayed on the left in categories and formats with file counts. In the left column, there are 2 lists: Path and Type. (Only Trash Recovery has Path list). To quickly find the format you want to view or recover, you can enter the key words to the Search Box. On the right part of interface, we provide three views - List, Thumbnail and Cover flow to let you view lost files. Once you expand the list of one category and choose a format, all the files in that format found would be displayed on the right part. In Preview mode, you can click the heading of Name and Size to sort the list in ascending or descending order. The right-top pane shows the preview of selected file, including picture, document, video and audio. Just click the file to preview.
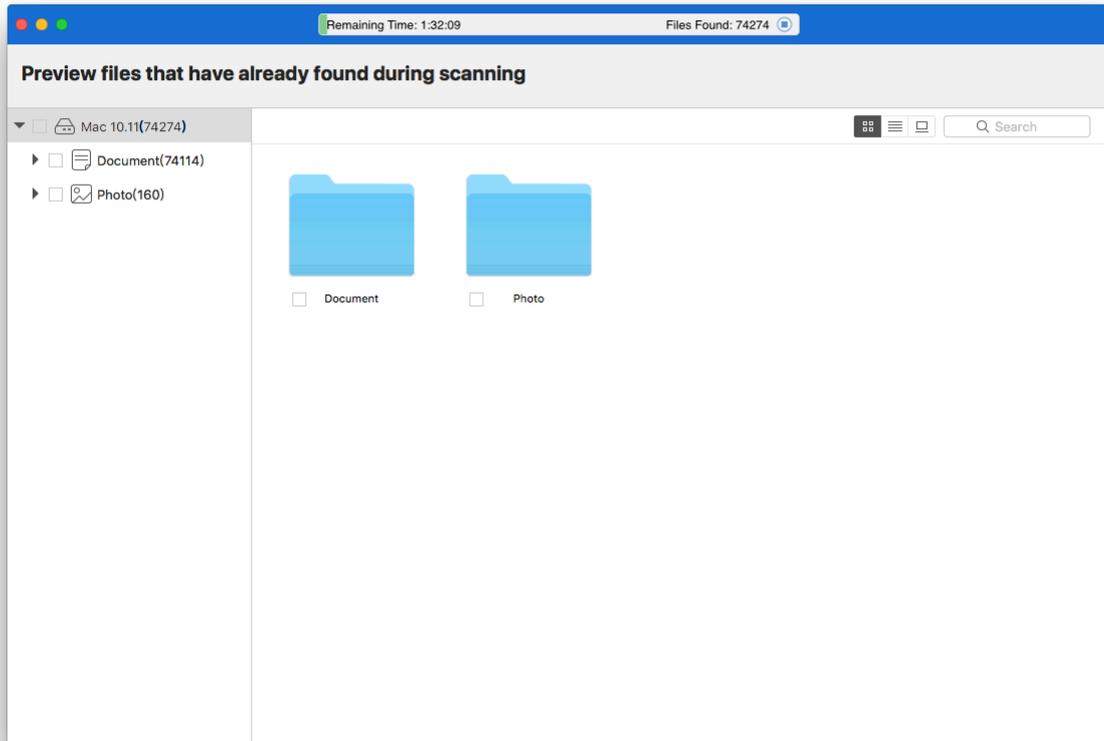
iv. Recover Lost Data

1. You then just need to select which ones you want to recover from that list, and then click "Recover". In the output window, just designate the location where selected files should be saved. Click Open button to confirm your selection and start recovering.

2. After recovery completed, the Show in Finder button allows you to quickly locate to the folder that stores all recovered files.

Recovering... Please wait
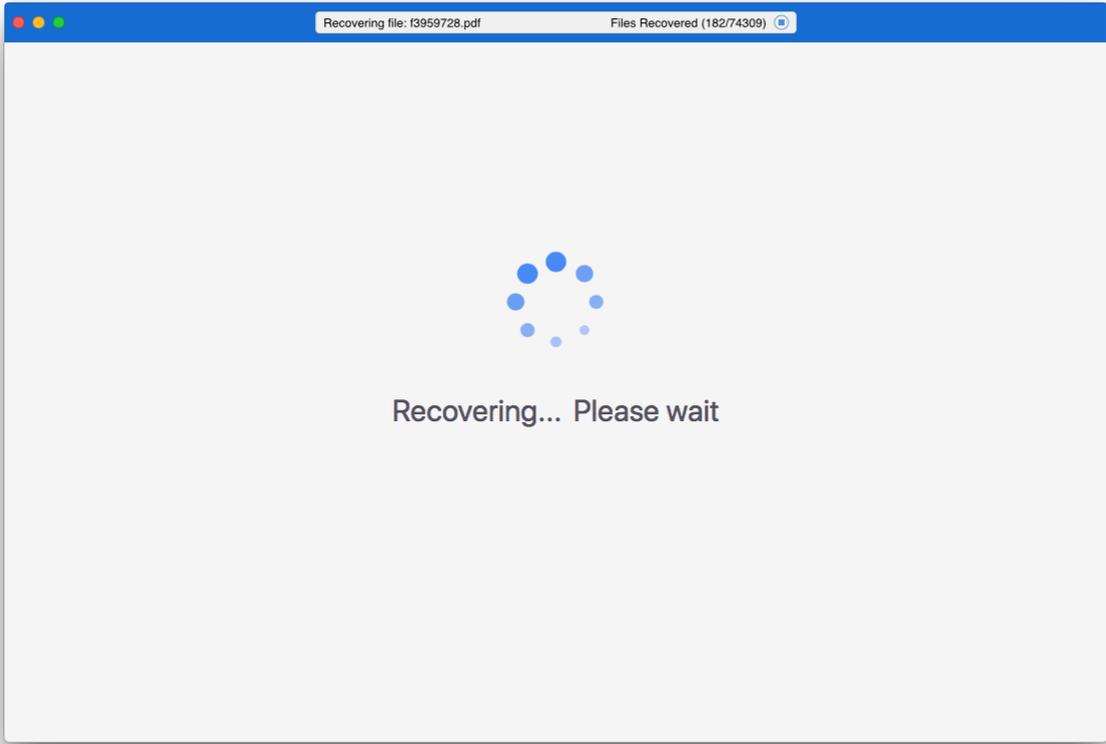
IV. Technical Support

Contact Us

Any time you need help with using Cisdem products, please contact our support team at support@cisdem.com. Our customer service staff will reply your email with one business day.